

# KNOW THE LAW!

West Virginia law requires citizens to properly dispose of solid waste, either by subscribing to solid waste collection service, or by the resident transporting, along with maintaining receipts of, his or her own solid waste to a solid waste facility. (WV 22C-4-10)

Theft of services is a crime. (WV 61-3-24d) Theft of services is when any person, firm or corporation obtains services of any such value from another under false pretense. (WV 61-3-53) Unauthorized use of dumpsters is also a crime. Both crimes are punishable with fines up to \$2,500 and one year confinement in jail.

It is illegal to do the following with solid waste: burn, bury, dump in or near stream or body of water, dump into a roadside dump, or create an open dump on your property. Criminal penalties range from fines of \$2,500 to \$25,000 per day of violation and/or incarceration for up to one year.

## SLOW DOWN TO GET AROUND

WV SENATE BILL 378 | AUGUST 2014

This law REQUIRES drivers to slow down to 15 mph when passing a stopped solid waste collection vehicle.

Traffic concerns are increasing in the Envirco service areas, especially Rt 220, Rt 259 and South Fork Rd. Please SLOW DOWN when approaching and/or passing our vehicles.

THE RATES AND PRACTICES OF THIS MOTOR CARRIER ARE REGULATED BY THE PUBLIC SERVICE COMMISSION OF WEST VIRGINIA. IF YOU FEEL THAT YOU HAVE BEEN OVERCHARGED OR TREATED UNFAIRLY, YOU MAY CALL 1-800-645-8544 TO OBTAIN INFORMATION ABOUT FILING A COMPLAINT.

<http://www.psc.state.wv.us/>

PSC FUEL SURCHARGE: WV PSC reviews, calculates and sets the fuel surcharge charged on all services of this motor carrier. The current percentage rate appears on your monthly statements.



# 2017 ANNUAL RESIDENTIAL LETTER

In addition to meeting the West Virginia Public Service Commission Rules and Regulations, the purpose of this letter is to provide you with information concerning our services and procedures. Please call our office with questions, concerns, and/or comments.

906 Arkansaw Road  
Baker, WV 26801  
304-897-6060  
800-235-4044

[www.envircoinc.com](http://www.envircoinc.com)

Office Hours: 8:00am-4:00pm  
Monday through Friday

Proudly Serving Hardy & Grant counties  
since 1990

Date Provided: September 29, 2017

30 LB  
WEIGHT LIMIT  
PER BAG

## HOLIDAY SCHEDULE

**Due to Landfill/Transfer Station Closures** Envirco will NOT provide services on the following Holiday observation dates. Services will be delayed one day after a holiday observance, except for Friday routes:

NO SERVICE ON THESE DATES:  
THANKSGIVING DAY, THU NOV 23, 2017  
CHRISTMAS DAY, MON DEC 25, 2017  
NEW'S YEAR DAY, MON JAN 1, 2018  
MEMORIAL DAY, MON MAY 28, 2018  
INDEPENDENCE DAY, WED JUL 4, 2018  
LABOR DAY, MON SEP 3, 2018  
THANKSGIVING DAY, THU NOV 22, 2018  
CHRISTMAS DAY, TUE DEC 25, 2018

OFFICE IS CLOSED ON THESE DATES AS WELL

## PROPER DISPOSAL OF SYRINGES & SHARPS

IF YOUR HOUSEHOLD HAS:

- \*Needles
- \*Syringes
- \*Lancets
- \*Other Sharp Objects

PLACE IN:

An empty hard PLASTIC or METAL container with a screw top or a tightly secured lid.

EXAMPLES: Coffee container, Laundry Detergent Bottle, Bleach Bottle

DO NOT USE GLASS OR CLEAR PLASTIC CONTAINERS!

PLACE CONTAINER IN A CHILD PROOF AND ANIMAL PROOF LOCATION.

PLACE SHARPS IN THE CONTAINER IMMEDIATELY AFTER USE.

WHEN CONTAINER IS NEARLY FULL, ADD A SANITIZING SOLUTION: 1 PINT OF WATER AND 1 TSP BLEACH AND THEN SECURELY SEAL THE CONTAINER.

TAPE THE LID WITH HEAVY DUTY TAPE

LABEL THE CONTAINER WITH "SHARPS - HANDLE WITH CARE"

HANDLING OF SOILED BANDAGES, DISPOSAL SHEETS AND MEDICAL GLOVES ARE TO BE SECURELY FASTENED IN A PLASTIC BAG BEFORE PLACING IN GARBAGE.

Information Provided by:  
WV Department of Health & Human Resources

## BULKY GOOD & TIRE COLLECTION REQUIREMENTS:

**Call to Schedule:**  
At least 5 days in advance  
**Tire Size Limit:**  
16.5" or less, rimless  
**Quantity Limit:**  
Bulky Good - 1 per Month  
Tires - 4 per month/8 per year

see inside for  
schedule and  
more details

Don't forget:  
Take out trash  
by 6 am

# 2017 ANNUAL RESIDENTIAL LETTER

## COLLECTION ROUTES

Solid waste is required to be ready for collection at 6:00am on your scheduled collection day. Per WV PSC rules and regulations and to avoid injuries, Enviroco Inc. may refuse to collect solid waste from a residential customer if solid waste is not in a suitable waterproof container with a loaded weight of thirty (30) pounds or less. A suitable, waterproof "container" shall include plastic bags and garbage cans.

## INCLEMENT WEATHER POLICY

When roads are hazardous and the safety of our employees, as well as other drivers, is in jeopardy, solid waste collection may be delayed and/or postponed until the following week or until the road conditions improve.

Updated collection route information during inclement road conditions is updated on our website [www.envirocoinc.com](http://www.envirocoinc.com), our telephone messaging system and announced on WELD radio stations.

## TIP: SUBSCRIBE TO ENVIRCONNEWS

Enroll your email address to keep informed of any Route Changes and Useful Customer Tips. You only receive an email when a new posting is available.

## 911 ADDRESSING:

Posting of your physical 911 address near the placement of your solid waste either on dwelling and/or mailbox is helpful in routing efficiency.

## BILL PAY

Choose from one of our many payment options.



**MAIL:** Send your payment to the address printed on the back of remittance bill stub.



**BANK:** Make payment at one of the following banks: Capon Valley, Summit Community, Grant County, or Pendleton Community.



**ONLINE\*:** Use our Online Bill Pay feature at [www.envirocoinc.com](http://www.envirocoinc.com). Must agree to Terms & Conditions. Can also enroll in Auto Pay.



**OVER THE PHONE:** Payments are accepted during regular office hours.



**OUR OFFICE:** Payments are accepted during regular office hours for walk-in customers. Payment Drop Box available after hours.

\*Customer is responsible for sufficient funds availability and updating expiration dates and vital payment information.

Please allow at least 5-7 business days for Enviroco Inc. to receive and post your payments. **Overdue payments must be received in our office prior to termination dates.** All overdue payments posted after the 15th of each month will be subject to a \$5.00 late payment fee. Terminated accounts must pay entire account balance plus a \$5.00 restart fee.

## BULKY GOOD & TIRE COLLECTION

Per residential customer, one bulky good item per month and up to 4 tires per month no more than 16.5 radius off rim (annual limit of 8) are allowed at no extra charge. These items **MUST BE SCHEDULED** at least 5 days in advance of your scheduled day.

**Any customer having more than one bulky good item and/or 4 tires per month or an excluded item/large amounts MUST call for a special pick up quote.**

For items containing FREON, this hazardous material **MUST BE REMOVED** by a certified person/business **PRIOR** to collection.

*The following is required by WV PSC:*

"Your service includes monthly removal of oversized items including, but not limited to refrigerators, washing machines, clothes dryers, dishwashers, ovens, stoves, microwave ovens, and other appliances; televisions; home computers; air conditioners; bicycles, furniture; waste tires off the rim, having a radius of no more than 16.5 inches, from automobiles, from pickup trucks, from motorcycles, from all-terrain vehicles, and from farm tractors; and other items, not included in the above, that are at least three (3) feet in length, width, or height or at least fifty (50) pounds in weight. The following items are not included in bulky goods service and your solid waste collector may refuse to pick them up: (a) automotive components, parts, or frames that weigh at least two hundred (200) pounds each; (b) automotive parts, such as motors and transmissions, that have a high density; (c) hazardous waste; (d) items that can be easily divided and placed into bags, boxes, or other containers, less than three (3) feet high, long, or wide, that, with contents, weigh less than fifty (50) pounds each; and (e) construction and demolition debris generally. This service is designed to eliminate the illegal disposal of oversized items." Bulky goods pick up in your neighborhood will occur each month.

COLLECTION DAY	MONTHLY BULKY GOOD DAY
Monday customers	4 <sup>th</sup> Monday
Tuesday customers	1 <sup>st</sup> Tuesday
Wednesday customers	2 <sup>nd</sup> Wednesday
Thursday customers	3 <sup>rd</sup> Thursday

## RECYCLING SCHEDULE

*TIMES AT ALL LOCATIONS:*

**9:00am-12:00pm**

Items must be brought during these hours **ONLY**. No exceptions!

This service is for Enviroco customers **ONLY**. Must show valid recycling receipt from Enviroco Inc. Receipts are printed on monthly statements. If you need a recycling receipt, valid receipt copies can be obtained simply by calling our office.

Violators subject themselves to litter laws and applicable fines.

Check our website for updated lists of acceptable recyclables or simply contact our office.

MONTHLY SATURDAY	RECYCLING LOCATION
First	Wardensville War Memorial Parking Lot
Second	Mathias Community Center
Third	Moorefield Industrial Park
Call for details	Grant County Customers

*Inclement Weather Policy applies to all recycling areas. Customers may utilize all area locations if weather hinders collection in your immediate area.*

## HAZARDOUS & UNACCEPTABLE ITEMS

ALL YARD WASTE: TREES, LIMBS, STUMPS, GRASS CLIPPINGS, ETC.

Wet Paint	Paint Thinner	Batteries
Tar	Freon Items	Medical Waste
Petroleum	Oil	Chemicals
Sludges	Asbestos	Pesticides
Electronic Devices		

This link is helpful per item:  
<http://www.state.wv.us/swmb/Admin/SpecialWaste/Index.htm>

*Check out our website for other Helpful Links.*